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Attorneys at Law  
425 Market Street  
San Francisco, California 94105-2482  
Telephone: (415) 268-7000  
Facsimile: (415) 268-7522

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**Re:** U.S. Patent Application Serial No. 09/916,132  
**FOR:** AUTOMATED TOOL SET FOR IMPROVING OPERATIONS IN AN ECOMMERCE BUSINESS  
**Examiner:** S. Diaz  
**Art Unit:** 3623  
**By:** Francis A. PERRAS JR. et al.  
**Our reference:** 42688-2000700

Attached are the following:

1. Request for Withdrawal as Attorney or Agent and Change of Correspondence (in triplicate, 3 pages)

**Please acknowledge receipt**

PTO/SB/83 (09-03)

Approved for use through 11/30/2005. OMB 0851-0035  
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REQUEST FOR WITHDRAWAL AS ATTORNEY OR AGENT AND CHANGE OF CORRESPONDENCE ADDRESS	Application Number	09/916,132
	Filing Date	July 25, 2001
	First Named Inventor	Francis PERRAS JR.
	Art Unit	3623
	Examiner Name	S. Diaz
	Attorney Docket Number	426882000700

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- ☐ the attorneys/agents (with registration numbers) listed on the attached paper(s), or
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The reasons for this request are:

The practitioners have been discharged by the client. The client has requested transfer.

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OR

☒ Firm or Individual Name Charles L. Miller, Banner & Witcoff, Ltd.

Address Ten South Wacker Drive, Suite 3000

City Chicago State Illinois Zip 60606

Country United States of America

Telephone (312) 715-1000

Fax 

Name Stephen C. Durant

Signature *Stephen C. Durant* Registration No. 31,506

Date July 29, 2004 Telephone No. (415) 268-6982

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sf-1723139

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Address Ten South Wacker Drive, Suite 3000

City Chicago

State

Illinois

Zip

60606

Country United States of America

Telephone (312) 715-1000

Fax

Name Stephen C. Durant

Signature

Date July 29, 2004

Registration No.

31,506

Telephone No.

(415) 288-6982

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